



Navigating Online Student Resources Video Guide

You can view the video, Navigating Online Student Resources, here: [Navigating Online Student Resources](#)

As you view this resource, consider the outline below as a guide.

Technical Requirements

- All AU Online courses require students to have unrestricted access to a computer or mobile device with high-speed internet.

Course Resources

- Your instructor is a great resource, both academically and professionally. Your instructor's contact information can be found on your course page in Moodle.
- Consider attending a live Office Hours session (through Zoom) to connect with your instructors and other students. Check your course page for more information.
- You can also connect with other students and your instructor through community spaces, such as the Collaboration Corner.

Technical Resources

- AU students have access to Microsoft 365 and its suite of applications, such as Word, PowerPoint, and Excel. Applications can be accessed through Okta: aurorauniversity.okta.com
- All online classes can be accessed here: aurora.learninghouse.com

Technical Support

- Questions about your class?
 - Contact your instructor
- Questions about accessing Moodle?
 - Contact Moodle Support
 - 1-800-985-9781
 - Support button on the bottom-right hand of your screen in Moodle: aurora.learninghouse.com
- Questions about accessing AU applications, such as email or Okta?
 - Contact [AU Information Technology Services](#)
 - 630-844-5790, itshelp@aurora.edu

Additional Resources

- The Academic Support Center can assist with tutoring and writing.
- Tutor.com provides 24/7 access to writing support and can be accessed through your Moodle course page.
- The [library](#) can provide both email and chat support for any research questions.
- [TimelyCare](#) connects students with 24/7 counseling services access.
- [Career Services](#) can help with career exploration, including search support.